## **Program Restrictions:**

- This Pro Program is a privilege reserved to qualified and approved professionals and is for personal use only and is not transferable. The Pro Program does not allow purchases for family, friends, spouses of qualified and approved professionals and/or gifts by qualified and approved professionals to others. Pro Program participants (qualified and approved professionals) are not allowed to resell merchandise purchased via the Pro Program under any circumstances.
- BY PARTICIPATING IN THIS PROGRAM, YOU ARE AGREEING TO THESE TERMS AND CONDITIONS AND THE DECISIONS OF THE NORTH FACE WHICH ARE FINAL AND BINDING IN ALL RESPECTS.
- The discount level (also referred to as "Pro Pricing") is 50% off on apparel and 40% off equipment and footwear at <a href="https://www.thenorthfacepro.com">www.thenorthfacepro.com</a>.
- Discounts are calculated pre-tax and exclude expedited shipping.
- The Pro Program is comprised of two (2) Seasons: Fall (August 1 January 31st of the next calendar year) and Spring (February 1 July 31). Pro Program participants may spend up to \$1500 in the Fall Season and up to \$1500 in the Spring Season, for a total of \$3000 annually. If Pro Program participant spends less than \$1500 in a given Season, it will NOT be carried over for the immediately following Season.
- Discount does not extend to in-store purchases or the purchase of The North Face products at third party retailers.
- Only approved users (qualified and approved professionals) in good standing have access to Pro Program.
- Eligibility for participation in Pro Program (including redemption of Discounts) is subject to verification.
- By redeeming Discount, Pro Program participant represents and warrants that he/she/they is a qualified and approved professional and otherwise fully complied with these Terms and Conditions.
- All purchases and Pro Program activity closely monitored, and abuse of Pro Program will result in retraction of this privilege with possible revocation of any Discount previously issued but not yet redeemed, possible termination of Program eligibility and perhaps legal sanctions.
- Purchases are not eligible for points via our XPLR Pass Program.
- The discount is not redeemable for cash.
- The discount cannot be combined with any The North Face promo code, discount, promotion, coupon or offer.
- To receive discount, qualified and approved professional must be signed into his/her/their account and use provided link. (No discount will be provided if qualified and approved professional is not signed into his/her/their account or provided link is not used for purchase at <a href="www.thenorthfacepro.com">www.thenorthfacepro.com</a>.) If provided link is lost or stolen, it will not be replaced. You are solely responsible for safekeeping of provided link and preventing its unauthorized use.

• The North Face disclaims any liability due to technological error, failure or malfunction of any kind in conjunction with participation in Pro Program including redemption of Discount via provided link.

## **Payment and Shipping:**

- Payment is via credit card only. AMEX, Discover, MasterCard, and VISA accepted. The name on credit card must match name of Pro Program participant. All purchases are closely monitored for abuse.
- Product is subject to availability. No backorders allowed.
- Not valid on past purchases.
- Shipping is \$5 for 3-day, \$17.50 for 2-day, \$25 for overnight, but are subject to change at any time.

## **Returns/Exchanges:**

ALL SALES ARE FINAL. NO RETURNS OR EXCHANGES ARE ALLOWED.

For any questions or concerns regarding your pro account please contact us here: <a href="mailto:tnfpro@ipa-connect.com">tnfpro@ipa-connect.com</a> If you have issues with an order, please reach out to: <a href="mailto:tnfsupport@vfc.com">tnfsupport@vfc.com</a>